

This notice was adopted in April 2018 and reviewed in July 2023. Next Review August 2025

**Peacehaven Players Theatre Group is committed to protecting personal information. This Privacy Policy relates to our use of any personal information we collect from you when you join the company or come to one of our productions and join our mailing list.**

**Cookies** – we do not use cookies on our website.

### **Purchasing Tickets**

When you purchase a ticket (or tickets) for one of our shows online through [www.Ticketsource.co.uk](http://www.Ticketsource.co.uk) your name, address data, email and contact number will be stored in their system. You may, of course, purchase a ticket (or tickets) in person without supplying the aforementioned personal data. Please be assured that we do not share your personal details with any other company without your consent. For more information, please see Ticketsource's privacy notice.

### **Newsletter**

We use a third-party provider, MailChimp, to deliver our newsletter. Data from Ticketsource is used to identify email recipients for the newsletter. For more information, please see MailChimp's privacy notice. You can unsubscribe to general mailings at any time of the day or night by clicking the unsubscribe link at the bottom of any of our emails or by emailing the Honorary Secretary using [ThePlayers@peacehavenplayers.co.uk](mailto:ThePlayers@peacehavenplayers.co.uk).

We do not store your information in any other format. We never share you information with any other parties.

### **Security**

We put in place reasonable security measures to protect against any unauthorised access or damage to, or disclosure or loss of, your information.

### **Your rights**

TicketsSource and MailChimp have their procedures. Please see their websites for their websites for more information. Newsletters/email sent via MailChimp include the option to be removed from the mailing list.

### **Changes to this Privacy Policy**

We may amend this Privacy Policy from time to time; for example, to keep it up to date or to comply with legal requirements. If there will be any significant changes made to the use of your personal information in a manner different from that stated, we will seek your permission first.

### **How to contact us**

For any questions or concerns relating to this Privacy Policy or our data protection practices, or to make a Subject Access Request, please contact us by, email the Honorary Secretary using [ThePlayers@peacehavenplayers.co.uk](mailto:ThePlayers@peacehavenplayers.co.uk)